

# Cohesity Aspire Rewards Frequently Asked Questions

## What is Cohesity Aspire Partner Rewards?

Cohesity Aspire Partner Rewards is a new points-based sales performance incentive for eligible partner sales and technical teams who drive successful mutual business. These types of reward incentives may occur throughout the Cohesity fiscal year.

## Where can I find current sales performance incentives?

Current incentives are published on the Partner Portal [here](#).

## Who can participate?

Associate, Preferred, and Premier Reseller Partner Sales Representatives and Sales Engineers in good standing are eligible. Availability varies by market

## How do I participate in the Cohesity Aspire Rewards Program?

- Review the Cohesity Aspire Rewards – Sales Performance Incentive Overview for full program terms and conditions.
- Review the terms and conditions on the program [opt-in page](#) and confirm your participation in the program
- Complete the Rewards tool member profile and accept the site use Terms and Conditions. The Rewards tool can be accessed through the Cohesity Partner Portal

## Where can I find details about my earned points?

Your Cohesity Aspire Rewards points are updated online monthly. Just login to the Rewards (tool-site) through the Cohesity Partner Portal. Click the 'My Program' link

from the navigation bar and find the statement tab.

Additionally, electronic statements will be emailed to you each month.

## How do I redeem my points?

Eligible participants can redeem their Cohesity Aspire Rewards points via the Rewards section of the Rewards (tool-site). Simply access the site through the Partner Portal and select the desired award. Once redemptions are submitted, you'll be brought to a confirmation page displaying merchandise delivery information and your new points balance. The merchandise will be delivered within 2-4 weeks.

## Do points expire?

Yes, if your Rewards account is abandoned or you are no longer employed by the company under which the incentive activity took place, all points will be forfeited and expire.

The account will be defined as Abandoned if there is no login activity to the Rewards (site-tool) for 12 months.

## Who can I call if I have more questions?

For questions about the program, please contact [partnersupport@cohesity.com](mailto:partnersupport@cohesity.com)

For questions about your point balance, or a specific reward, reach out to Client Services, Monday-Friday 9:00am - 5:30pm ET via the [Contact Us](#) form on the website.