RDX® Manager for Windows Firmware Version 2.0.1 Release Announcement

October 2020

Description

This Product Information Bulletin announces the release of the updated RDX Manager for Windows firmware version 2.0.1.

This version is used with all RDX devices for status, configuration, security, and diagnostics. It replaces RDX Manager for Windows firmware version 2.0.0 and RDX Utility versions 1.61 and earlier. The changes and enhancements for this release and previous versions are listed below.

Models Affected

RDX Manager for Windows firmware version 2.0.1 works with all RDX QuikStor® and RDX QuikStation® models and with all media cartridge capacities (Standard and OEM). It is fully backwards compatible with all previous RDX hardware drive models, both USB and SATA.

Software Compatibility

This release is supported on the following operating systems:

- Windows 7 (x86, x64), all service packs
- Windows 8 (x86, x64), all service packs
- Windows 8.1 (x86, x64), all service packs
- Windows 10 (x86, x64), all editions
- Windows Small Business Server 2011 (x64), all editions
- Windows Server 2012 (x64), all editions
- Windows Server 2012 R2 (x64), all editions
- Windows Server 2016, all editions
- Windows Server 2019, all editions

This Release - Version 2.0.1

- Fixed a problem so that the “Manage RDX Drive” button on the main window shows the button disabled when the drive list is empty.

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Previous Version 2.0.0

- Added a "Set Drive Letter" function for USB3 docks that enables the user to set a persistent drive letter for the USB3 dock. The RDXmon service overrides Windows OS attempts to change the drive letter. Windows OS under certain circumstances reassigns a drive letter previously used for USB removable devices. This can cause problems for a user who runs automated operations that depend on a specific drive letter.
- Fixed a problem caused when the Windows timer function stops working after the RDXmon process has run continuously for 24.8 days, resulting in the RDX drive ejecting the media a few seconds after insertion.
- Support for Microsoft Server 2019 has been added.

Previous Version 0.1.0.40

- RDX Manager enables volume password protection for RDX QuikStor USB3.0 systems.
  - An Administrator can assign up to eight passwords with different read or write access options for the entire volume.
  - Password protection can be used with any RDX media in RDX USB3.0 systems with firmware version 0283 or higher.
  - Password protected RDX media is compatible with RDX SATA III systems.
- RDX Manager improvements include:
  - Improved communication when changing SATA III modes.
  - Enhanced functionality with the Command Line Utility for non-Admin users.
  - Addressed crash issue when "Scan for RDX Drives" button is clicked in rapid succession.
  - Enhanced functionality for RDX QuikStor in Fixed-Disk Mode.
  - Improved the RDX Manager uninstall process.

Previous Version 0.1.0.33

- Implemented fix for firmware updates that did not work when the RDX Manager GUI is configured for the Japanese language.
- Implemented Japanese language translation changes.

Previous Version 0.1.0.30

- Added the Japanese language in RDX Manager UI.
- Updated the End User License Agreement (EULA).
- Implemented RDX media eject functionality in the command line utility.
- Implemented a silent install option for RDX Manager software.
- Updated the RDX system summary report to include RDX media encryption status.
- Improved auto-uninstall process for previous version of RDX Manager and RDX Utility.
- Enhanced RDXmon event logging functionality.
- Enhancement for RDX Manager software encryption support: Added a check to MBR partitioning to ensure the disk signature is not zero.

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Previous Version 0.1.0.28

- Added the following languages in RDX Manager UI: German, French, Italian, Spanish, Portuguese, and Chinese.
- Added command line function to create an RDX system summary report in XML file format.
- Implemented fix to address an intermittent RDX media eject failure issue.
- Improved error messaging for RDX Manager software install failures.
- Implemented fix for issue where Drive Policy is not displayed in the Status window.
- Implemented fix to ensure the Encryption window cannot be closed while an operation is in progress.
- Implemented fix to ensure that a Windows Explorer right-click eject of RDX media does not generate warning message in the Windows Event Viewer Application log.

Previous Version 0.1.0.25

- Automatically change the Device Removal Policy for RDX USB drives to Optimize for Performance (or Better Performance).
- Cartridge Model field in the Drive List window revised to Cartridge Size.
- Improved RDXmon event logging.

Previous Version 0.1.0.22 (Initial Release)

- RDX Manager for Windows software utility is replacing all current RDX utilities and is the new platform for new releases and future Windows platform support.
- Supported OS versions: Windows 7, Windows 8, Windows 10, Server 2008, Server 2012, Server 2012R2, Server 2016.
- New main screen layout with improved user experience.
- New RDX Encryption Tab with support for RDX SATA III Hardware Encryption and Multi Password and data access/protection configuration options.
- Online help integrated.
- Improved diagnostic and service features.
- Online check for new RDX firmware support and RDX Manager software releases.
- New RDX media Repartition and Format option.
- New RDX media eject feature.

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